



# Important Notice: **Your responsibility for maintenance of buried customer lines**

Columbia Gas of Kentucky delivers natural gas safely and reliably through a series of underground pipelines to your home or business. As a customer, you own the house line piping, which is all of the piping that runs from the appliances or equipment in your residence or business out to the natural gas meter. Columbia Gas maintains the piping from the point where the customer's piping connects to the gas meter out to the main line.

In rural areas, where service is not available directly from Columbia Gas distribution facilities, customers are served through a third-party transmission pipeline system and in many cases the meter is located near the third-party transmission pipeline and not at the house or business. The customer is responsible for the buried piping that runs from their home or business to the natural gas meter. Columbia Gas does not maintain any of your buried piping. You are responsible for periodically inspecting (leakage and corrosion), repairing and/or replacing any and all natural gas piping that you own, including buried piping.

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If buried natural gas piping is not maintained, it may be subject to the hazards of corrosion and leakage over time. For your safety, Columbia Gas inspects its pipelines for leakage on a regular basis. We also inspect for corrosion if the pipeline is made of metal. At a minimum, our inspection covers all natural gas piping that lies between the natural gas meter and the company supply line.

| What do those colors mean?                                                         |                           |
|------------------------------------------------------------------------------------|---------------------------|
| The color of the paint stake or other marker indicates what's below:               |                           |
|   | Proposed Excavation       |
|   | Temporary Survey Markings |
|   | Electric                  |
|   | Gas/Oil                   |
|   | Communications/Cable TV   |
|   | Water                     |
|   | Reclaimed Water           |
|  | Sewers & Drain Lines      |

Columbia Gas does not inspect house line pipeline, however if during the course of inspecting our own piping, Columbia Gas detects a problem in any portion of

the house line pipeline that you own, the piping will need to be repaired promptly. Columbia Gas does not repair or replace customer-owned piping. A plumber or heating contractor can assist you in locating, inspecting and repairing your house line piping. When hiring a contractor to repair or replace your house line piping, you should request proof that they are qualified to perform such work.

When excavating near buried natural gas piping, the piping should be located in advance, and the excavation must be done by hand. Before digging, always contact 811 to have all underground utilities properly marked, including your natural gas lines.

