

GENERAL TERMS, CONDITIONS, RULES AND REGULATIONS

(Continued)

33. CUSTOMER BILL FORMAT AND CONTENT - (Continued)

1. Bill Stub -

containing the amount due and due date. If you pay by mail, please tear off this portion, insert it in the envelope with our address showing on the outside, and return it with your payment. If you pay in person, please bring the entire bill with you.

2. Service Address -

the address where you receive our service.

3. Billing Summary -

an itemized record of charges and credits on your account starting with your previous balance and ending with your present balance.

4. Type of Service -

indicates your service classification and detail of gas service charges. Rates and explanations for your classification are available at our office on request.

5. Optional Services -

energy related services provided at the customer's request by Columbia Gas of Kentucky, Inc., or other entities for whom Columbia has agreed to bill.

6. Meter Information -

your next meter reading date.

7. Meter Number and Meter Readings -

Identifies the number of your individual meter and shows the previous and present meter readings on which your bill is based, the reading dates, and whether your meter reading was read or estimated. (Some meters are read every other month as a cost-saving measure.)

8. Mailing Address -

the name and address of the person responsible for payment of the bill.

(T) Text

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President